

The book was found

Your Flight Is Out-of-Balance, Captain!: The Role Of Effective Communication In Today's Aircraft Weight & Balance Planning



Synopsis

Your Flight Is Out-of-Balance, Captain! is an easy to understand and follow approach to modern-day aircraft weight and balance planning. This book is not about mathematical equations or formulas in weight and balance calculations. Instead, it shows you how effective communication and thinking outside of the box can make the process much easier. This book introduces a new approach in simplifying a complicated subject by introducing easy-to-follow flowcharts for real-life scenarios faced by a weight and balance agent on a day-to-day basis. If you work in an airline, you work in a customer service industry. We are all here to serve our customers. We're not competing with each other. We are helping each other to better serve our customers. This book also helps you realize the significance and importance of effective communication and how critical it is to communicate and discuss the issues when they happen, in order to avoid the snowball effect. When you communicate well, problems are resolved swiftly, operations are run flawlessly, our customers are happy and they come back and continue doing business with us. We all will continue having jobs and make more and more money.

Book Information

Paperback: 96 pages

Publisher: CreateSpace Independent Publishing Platform (March 28, 2017)

Language: English

ISBN-10: 1545012725

ISBN-13: 978-1545012727

Product Dimensions: 6 x 0.2 x 9 inches

Shipping Weight: 7 ounces (View shipping rates and policies)

Average Customer Review: 5.0 out of 5 stars 3 customer reviews

Best Sellers Rank: #808,656 in Books (See Top 100 in Books) #249 in Books > Engineering & Transportation > Transportation > Aviation > Commercial

Customer Reviews

I've been working in the airline industry for over 13 years and I actually learned new and interesting things from this book. It explained a lot of technical definitions and concepts, and I appreciated his efforts in communicating difficult material in a way that was easy to understand. The book touched on matters that I don't work with but learning about the connection to my part of the industry was thought-provoking. Great book!

When I first started my career in passenger service, I had no idea what it meant for a flight to be payload optimized and how this affected the weight and balance of an aircraft. Your Flight is Out-of-Balance, Captain! is an easy to read, innovative approach to teaching aircraft weight and balance. It's very informative and emphasizes the importance of weight and balance in multiple departments. This book contains helpful, everyday scenarios and I love the easy to follow flow charts that help illustrate common problems and solutions to weight and balance issues. The flow charts really do make the process much simpler. It's definitely a must read for all airport operations employees.

Really enjoyed this book. Love how insightful this is and how it opens your eyes Reguarding what airline employees go through to get everyone to their destinations safe and sound. Communication is definitely the key thank you for writing this.

[Download to continue reading...](#)

Your Flight is Out-of-Balance, Captain!: The Role of Effective Communication in Today's Aircraft Weight & Balance Planning Captain Awesome 4 Books in 1! No. 2: Captain Awesome to the Rescue, Captain Awesome vs. Nacho Cheese Man, Captain Awesome and the New Kid, Captain Awesome vs. the Spooky, Scary House The World Encyclopedia of Aircraft Carriers and Naval Aircraft: An Illustrated History Of Aircraft Carriers And The Naval Aircraft That Launch From ... Wartime And Modern Identification Photographs Flight Radio - US Aircraft Frequency Guide - 2017-2018 Edition: Guide to listening to Aircraft Communication on your Scanner Radio Weight Watchers: Weight Watchers Cookbook-> Watchers Cookbook- Weight Watchers 2016 Weight Watchers Cookbook - Points Plus - Points Plus-Weight ... Points Plus, Weight Watchers 2016) (Volume 1) Weight Watchers Cookbook: 14 Days Diet for Weight Loss and Healthy Habits: (Weight Watchers Cookbook, 14 Days Diet, Weight Watchers Recipes, Weight Watchers 2015, Weight Watchers Diet) Strategic Public Relations Management: Planning and Managing Effective Communication Campaigns (Routledge Communication Series) The Student Pilot's Flight Manual: From First Flight to Private Certificate (The Flight Manuals Series) Walking: Weight Loss Motivation: Lose Weight, Burn Fat & Increase Metabolism (Walking, Walking to Lose Weight, Walking For Weight Loss, Workout Plan, Burn Fat, Lose Weight) Weight Loss: Lose Weight and Body Fat: 3 Simple and Easy Methods to Improve: Health, Fitness and Nutrition (Weight Loss Strategies, Proven Weight Loss, ... Habits, Belly Fat, Weight Loss Tips) Gut: Gut Balance Solution: 10 Steps on How You Can Restore Optimal Gut Health, Boost Metabolism and Heal Your Gut Effectively (4-Week Gut Balance Diet Plan, leaky gut, clean gut, Gut Balance Recipes) Captain Underpants

and the Big, Bad Battle of the Bionic Booger Boy, Part 1: The Night of the Nasty Nostril Nuggets (Captain Underpants #6) (Pt.1) Captain Underpants and the Revolting Revenge of the Radioactive Robo-Boxers (Captain Underpants #10) Captain Underpants and the Tyrannical Retaliation of the Turbo Toilet 2000 (Captain Underpants #11) The Courageous Captain America (Marvel: Captain America) (Little Golden Book) The Adventures of Captain Underpants: Color Edition (Captain Underpants #1) Captain Marvel Vol. 1: Higher, Further, Faster, More (Captain Marvel (2014-2015)) The Best Advanced Paper Aircraft Book 3: High Performance Paper Airplane Models plus a Hangar for Your Aircraft Aircraft Dispatcher Oral Exam Guide: Prepare for the FAA Oral and Practical Exam to Earn Your Aircraft Dispatcher Certificate (Oral Exam Guide series) 4 Essential Keys to Effective Communication in Love, Life, Work--Anywhere!: Including the "12-Day Communication Challenge!"

[Contact Us](#)

[DMCA](#)

[Privacy](#)

[FAQ & Help](#)